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#8/c 2304  
W. Laysden  
PATENT  
6/17/97  
ATTY. DOCKET NO. TRAK/02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Smith et al. Art Unit: 2304  
Serial No. : 08/549,380 Examiner: M. Zanelli  
Filed : October 27, 1995  
For : FULLY AUTOMATED VEHICLE DISPATCHING, MONITORING AND BILLING

Commissioner of Patents and Trademarks  
Washington, DC 20231

RESPONSE TO OFFICE ACTION

In response to the Office Action mailed December 17, 1996, please cancel claims 32-33, amend the remaining claims as follows, and add new claim 41:

1. (Amended) A system for controlling vehicles to provide transportation services [without need for human intervention], comprising:

a database including records each documenting needed transportation services;

processing circuitry performing a dispatching process without human intervention, said dispatching process including reviewing said records, locating a record indicating a need for immediate transportation service, and instructing a vehicle to provide said transportation service; said processing circuitry

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, postage prepaid in an envelope addressed to: Commissioner of Patents and Trademarks, Washington, D.C. 20231 on: May 19, 1997

Thomas W. Humphrey  
Reg. No. 34,353

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